

NON-OWNER

2019 RAM 3500 BIG HORN CREW CAB 4X4

* US vehicle image shown

VIN

3C63R3DL8KG704087

SAFETY RECALLS

EMISSIONS RECALLS

CUSTOMER SATISFACTION
NOTICES

WARRANTY EXTENSIONS

CURRENT SAFETY RECALLS

Results on this website were last updated on: 2026-07-13 | Showing 5 Safety Recalls

[What is a Safety Recall?](#)

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Complete

2020-01-24

Safety Defect/Non Compliance Description and Safety Risk

The transmission on your truck may experience a buildup of pressure and heat inside the transmission which may result in transmission fluid being expelled from the dipstick tube. Expelled transmission fluid may come in contact with the turbocharger, or other ignition sources within the engine compartment and lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and injury to persons outside the vehicle, as well as property damage.

Repair Description

Your dealer will replace the transmission valve body separator plate and reprogram the Powertrain Control Module (PCM).

Recall Status

REPAIRED

Recommended Action

[Please call your dealership to schedule a repair.](#)

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Complete

2020-06-24



* W54

2020-153

Safety Defect/Non Compliance Description and Safety Risk

The bed step on your vehicle may fail in certain angular or side-load loading conditions. If a sufficient side-load is applied to the bed step, its mounting bracket may fracture and cause the bed step to suddenly and unexpectedly fail while in use, which can increase the risk of an injury to the user.

Repair Description

Your dealer will replace the bed step support brace.

Recall Status

REPAIRED

Recommended Action

Please call your dealership to schedule a repair.

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Complete

2021-11-15



2021-691

Safety Defect/Non Compliance Description and Safety Risk

The high pressure fuel pump (HPFP) on your vehicle may fail prematurely. A high pressure fuel pump failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation. Vehicle occupants may notice a Malfunction Indicator Lamp illuminating, a fuel leak, abnormal engine noise, or a change in drive quality Fuel starvation may result in an unexpected loss of motive power, which can increase the risk of a vehicle crash without prior warning.

Repair Description

Your dealer will replace the HPFP, update the Powertrain Control Module (PCM) software, and inspect and, if necessary, replace additional fuel system components.

Recall Status

REPAIRED

Recommended Action

Please [call your dealership to schedule a repair](#).

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Complete

2022-01-27



* Z08

2022-025

Safety Defect/Non Compliance Description and Safety Risk

The wiper arm on your vehicle may have been built with an improperly formed wiper arm head joint that did not fully form the splines of the head joint on the wiper arm. This can allow the joint to strip and result in the wiper arm failing to operate properly when the system is activated. Prior to complete wiper system failure, the driver may notice that one or both wipers do not clear the windshield properly or that the wipers are not in their proper rest positions. An improperly functioning wiper system may, in certain circumstances, lead to diminished road visibility which can cause a vehicle crash without prior warning.

Repair Description

Your dealer will tighten the wiper nuts to the required torque.

Recall Status

REPAIRED

Recommended Action

Please [call your dealership to schedule a repair](#).

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Complete

2022-12-08



* ZB8

2022-699

Safety Defect/Non Compliance Description and Safety Risk

The tailgate on your vehicle may have been built with one or both tailgate strikers misaligned. Misaligned tailgate strikers may cause a failure to properly latch the tailgate. An improperly latched tailgate may result in an unintended tailgate opening while driving or stationary. An unintended tailgate opening while driving may result in a loss of unsecured cargo, potentially creating a road hazard to operators and occupants of other vehicles and can cause such vehicles to crash without prior warning.

Repair Description

Your dealer will inspect the tailgate striker alignment to the box latch and adjust if necessary.

Recall Status

INSPECTED

Recommended Action

Please call your dealership to schedule a repair.

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CURRENT EMISSIONS RECALLS

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CURRENT CUSTOMER SATISFACTION NOTICES

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WARRANTY EXTENSIONS

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IT'S ALL ABOUT YOU

Contact Dealership/Company

For more information on a recall affecting your vehicle, contact the Customer Care Centre.

Call: 1-800-465-2001 |

Email: www.fcacanada.ca/en/contact_us.php

| Mail: FCA Canada Customer Care Centre,

P.O. Box 1621, Windsor, ON N9A 4H6

Report a Safety Concern

To report a safety concern relating to a vehicle, contact the Customer Care Centre.

Call: 1-800-465-2001 |

Email: www.fcacanada.ca/en/contact_us.php

| Mail: FCA Canada Customer Care Centre,

P.O. Box 1621, Windsor, ON N9A 4H6

Ownership Transfer/Address Change

To update your information, contact the Customer Name & Address Call Centre

Call: 1-800-465-2001

NEED HELP?

Contact FCA Canada Customer Care Centre today and one of our representatives will help you find what you're looking for or answer any questions you may have. You can also view our [Frequently Asked Questions \(FAQs\)](#).

Customer Care Hours:

Monday - Friday (8:00am - 8:00pm EST)

Saturday (9:00am to 5:00pm EST)

 [1-800-465-2001](tel:1-800-465-2001)

 [Email](#)

CUSTOMER CARE ADDRESS:

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